

PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE ORDER (HOME DELIVERY OR SELF COLLECTION)	1) Please visit our website - https://www.pacificbookstores.com/ 2) All new users are required to create an account with us to proceed for ordering
ONSITE PURCHASE FOR PRIMARY 1	12 October 2026 (8am to 3pm) 13 October 2026 (8am to 3pm) 14 October 2026 (8am to 12pm)
ONLINE LAUNCH DATE FOR ORDERING	11 November 2026 (All levels)
COLLECTION/DELIVERY FOR ONLINE ORDER	From 01 December 2026
LAST DAY OF ONLINE ORDERING	12 December 2026
HOME DELIVERY	Local delivery charge of \$15.80
SELF COLLECTION HOURS	Monday to Friday (9am - 3pm) Lunch Hour: 12pm to 1pm
STUDENT NAME	Please indicate student name as per school registration.
PAYMENT OPTIONS	Scan and Pay - QR code (Onsite Purchase) Credit/Debit  (Online Only)
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refund allowed and only exchange will be entertained. - Textbooks exchange within 7 days when school reopens
ONSITE PURCHASE (BOOKSHOP)	Onsite purchase for P2 & P3 (01 December 2026) Onsite purchase for P4 to P6 (02 December 2026) Onsite purchase for all levels (12 December 2026)
FAS	Kindly wait for school's result if applying for FAS. Do not purchase books in advance.
CUSTOMER SERVICE CONTACT	HOTLINE: 6929 8012 (9am to 5pm, Mon to Fri) EMAIL: hws@pacificbookstores.com

User Guide for Online Purchase of School Textbooks

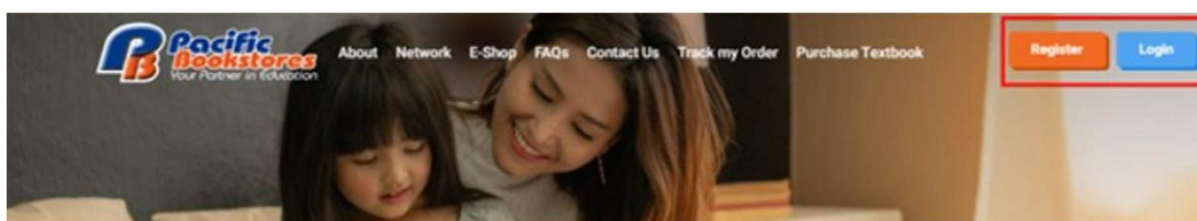
As Singapore has lifted all covid-19 measures but we would still encourage school to do in a careful and controlled manner. Pacific Bookstores would like to propose the following procedures for the year end book sale to all our valued customers to ensure a smooth and pleasant purchase experience.

We encourage parents to make their purchase via our online platform (<https://www.pacificbookstores.com>) with effect from 11 November 2026 (for all levels) to 12 December 2026.

This platform will enable you to purchase with the option of Home Delivery or Self-Collection. Please find the guided procedures for your purchases.

HOME DELIVERY and SELF COLLECTION

- 1) Visit our website (<https://www.pacificbookstores.com>)
- 2) Go to 'Register / Login' on the top right hand corner
- 3) All **NEW** customers will need to create and register for an account



- 4) Upon logging in, customer are required to fill up the below fields to proceed for purchase
 - 1) Select Education Level
 - 2) Select School
 - 3) Select Student Level (Next Year)
 - 4) Mother Tongue

Select Below

Select Education Level	▼
Select School	▼
Select Student Level (Next Year)	▼
Select Mother Tongue	▼
Entitle for FAS? ▼	Financial Assistance Scheme (FAS) Code

5) Select Shipment Mode

Step 1 : Select Shipping Mode


Self Collection


Home Delivery

Step 2 - Select 'Date'

SELECT THE DATE

SEPTEMBER 2021 >

MON	TUE	WED	THU	FRI	SAT	SUN
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26

Step 3 - Select 'Time'

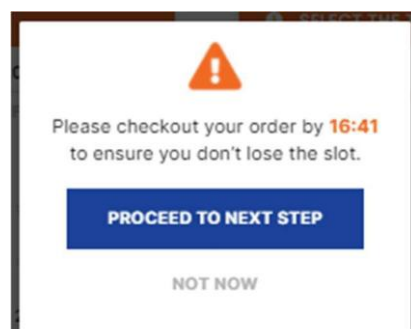
SELECT THE TIME

10:30AM – 6:00PM

Step 4 - 'Click Next Step'

PROCEED TO NEXT STEP

Step 5 – Complete your order and checkout before the session expires within the 60 minutes.



- 6) Booklist will be shown and customer are required to **uncheck** the items that **'YOU DO NOT WANT TO PURCHASE'**. When you have completed selecting all your textbooks and stationery, proceed to click **'Next'**

Exercise Book & Compulsory Items

☐ Select All ☐ Clear All

LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80 – 1 +	☒
LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80 – 1 +	☒
LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80 – 1 +	☒

NEXT >

- 7) When you arrive at the 'Purchase Details' page, check that all your items are correct. If all items are correct, click on proceed to next step.

Purchase Details

Cart #1

EditRemove

SCHOOL NAME : Anchor Green Primary School

STUDENT LEVEL : PRIMARY 1

MOTHER TONGUE : Chinese

BOOK NAME	ACSP 80IBS Drawing Block	SGD 1.80	×
BOOK NAME	ACSP A3 20 Pocket - My Art Portfolio	SGD 8.50	×
BOOK NAME	Pilot Twin Permanent Marker Black	SGD 1.50	×
BOOK NAME	Bostik Glue Stick 8g	SGD 1.20	×
BOOK NAME	A3 Art Bag	SGD 7.50	×
BOOK NAME	A4 Whiteboard Set	SGD 4.60	×

Order Summary

Home Delivery

18 September 2021
10:30AM - 6:00PM

Subtotal

SGD49.00

Total

SGD49.00

Please checkout your order by 9 September 2021, 4:44 PM to ensure you don't lose the slot.

Time remaining : 49 minutes 0 seconds

PROCEED TO NEXT STEP

Add New Cart

- 8) For Home Delivery option, customer will need to fill the shipping information. A shipping/delivery charge of \$14.90 will be added. Select your preferred mode of payment: Credit Card / PAYNOW and click 'Place Order Now'

Shipping Address

Postcode

Unit No.

☐ Do not have Unit No.

Address 1

Address 2

Singapore

Payment Method

☐ PAYNOW

☐ Credit Card

PAYNOW

VISA

A processing fee of 1% will be charged for using credit card.

Order Summary

Subtotal

SGD 88.70

Shipping

SGD 14.60

Total

SGD 103.30

Inclusive GST (8%)

SGD 7.65

Enter promo code

APPLY

☐ I agree to the terms & conditions

Place Order Now

- 9) Customer to check the ordering information is correct. Click 'Proceed to Payment' to checkout

Order Summary

EDUCATION LEVEL :
Primary

SCHOOL NAME :
Ai Tong School

ORDER NO :
PBS1000872

FIRST NAME :
U

CONTACT NUMBER :
22223333

PAYMENT METHOD :
PAYNOW

ORDER STATUS :
Pending

STUDENT LEVEL :
PRIMARY 1

MOTHER TONGUE :
Chinese

LAST NAME :
Ac

EMAIL ADDRESS :
a

ORDER DATE & TIME :
19 September 2023, 13:22

Delivery Info

Delivery Method

Home Delivery

Delivery Date

26 September 2023

Delivery Time Slot

9:00 AM - 6:00 PM

Order Summary

Subtotal

SGD 88.70

Shipping

SGD 14.60

Total

SGD 103.30

Inclusive GST (8%)

SGD 7.65

Proceed To Payment

10) For Credit Card payments, you will have to complete your credit card / debit card details

PACIFIC BOOKSTORES PTE.LTD

Secure payment 

Card number *



Expiry month * Expiry year *

MM YY

Cardholder name *

Security code *

 3 digits on back of your card

Order details

Order for PBS100006039

TOTAL SGD: \$20.20

The next screen you see may be payment card verification through your card issuer.

[Cancel](#)

[Pay now](#)

For PAYNOW payments, please refer to the QR code on the payment page, scan the QR code to proceed for payment.

Step 1. Login to your banking app

Step 2. Select Scan & Pay on your banking app

Step 3. Scan QR code using banking app to make payment.

11) You will receive a confirmation email once you have successfully made your payment. An invoice will be attached together with your confirmation email. Alternatively, you may also print your invoice from Pacific Bookstores website under your User Account → Orders.

12) All purchases are final and no cancellation. No refund allowed and only exchange will be entertained within 7 days upon purchase.

13) Customer service contact

Hotline: 6929 8012 (9am to 5pm, Monday to Friday)

Email: sales@pacificbookstores.com